

# General

## **My wallet syncs but never catches up, and always stays the same amount of time behind.**

This issue occurs when the system clock is not properly synchronized.

**For Windows 10:** Click on Start, then type "time", and select "Change the date and time." Make sure "set time automatically" is checked.

**For Windows 7:** Double-click the clock in the lower right corner of the screen. Click "Change date and time settings". Click the "Internet Time" tab and make sure internet time is enabled.

**For OSX:** Click System Preferences, then Data and Time. Make sure "set date and time automatically" is checked. You will need to click the lock icon to make changes.

Unique solution ID: #1016

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