

# General

## Wallet icon appears on task bar, but window won't open up fully.

Try below in order and move on to the next step if your issue is not solved:

1) Right-click the task bar and click "Cascade Windows". Check if you can see the wallet.

### 2) On Windows:

- Exit wallet
- Run "regedit" (Press "Windows" and "R" keys together, it will open a run window, write "regedit" there and click "OK")
- Delete this reg key:  
HKEY\_CURRENT\_USER\Software\ColossusXT\ColossusXT-Qt\nRPCConsoleWindowPos
- Restart the wallet and the window position should be fixed.

### On Mac:

- Exit wallet
- Open Terminal
- `cd ~\Library\Preferences`
- `rm io.http:\ \ colossusXT.ColossusXT-Qt.plist`
- Restart the wallet and the window position should be fixed.

Unique solution ID: #1002

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